

## The Italian Observatory on Health Care

In collaboration with





The Italian Society of General Practice

The Italian Association of Medical Managers
Sezione Regionale Lazio

Presents

## Primary care contribution to health system performance: methods and applications in Europe and in Italy

2nd Edition Workshop series

## 7th February 2012

Aula Jenner, Nuovo Collegio Joanneum, Catholic University of Sacred Heart Campus Largo Francesco Vito 1, Rome

| 10.00 | Opening Session: Introduction Walter Ricciardi Italian Observatory on Health Care and Vice Dean Faculty of Medicine - Catholic University, Rome  |
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| 10.10 | Measuring the strength of Primary Care systems in Europe  Dionne Sofia Kringos – key note speaker  Health Systems Performance Researcher - Netherlands Institute for Health Services Research (NIVEL),  Utrecht and Academic Medical Center (AMC) - University of Amsterdam, Amsterdam |
| 10.30 | Evaluation system of healthcare service performance: the experience of the Agency of PH Lazio Region applied to PC  Laura Cacciani, Carla Perria and Aldo Rosano  The Agency of Public Health of Lazio Region, Rome  |
| 10.50 | Assessment in Primary Care. Performance, Governance or both?  Antonio Giulio de Belvis Italian Observatory on Health Care and Institute of Hygiene, Public Health and Preventive Medicine - Catholic University, Rome  |
| 11.10 | An application of the PA in PC: the DEA model Ferruccio Pelone Research assistant and DEA expert, Institute of Hygiene, Public Health and Preventive Medicine - Catholic University, Rome  |
| 11.30 | E-health, patient centeredness in primary care: a threat or an opportunity?  Agnese Lazzari and Andrea Silenzi  Project Managers Italian Association of Medical Managers (SIMM) and Institute of Hygiene, Public Health and Preventive Medicine - Catholic University, Rome            |
| 11.50 | Improving patient care: using data, sharing best practice in Primary Care Claudio Cricelli and Ovidio Brignoli President and Vice-president Italian Society of General Practitioners (SIMG)  |
| 12.10 | Conclusions Walter Ricciardi   |

## For further information:

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